

# **Skills Institute FAQ's**

- **What should my child wear to class?**
  - Participants should wear comfortable clothes and athletic shoes. Shinguards are required and must be worn under soccer socks. A Skills Institute jersey is given to first-time customers for free, and can thereafter be purchased at a low cost. Outfitting your child in Skills Institute garb is a fun way to make your child feel part of a team. Kids naturally appreciate looking like older uniformed kids and role models.
- **How long are classes?**
  - Each of our classes lasts 50 minutes with a water break halfway through. Between classes, there is a 10-minute break.
- **How long are your sessions?**
  - We offer four sessions a year (fall, winter, spring, summer) that break down into approximately 10-12 week cycles.
- **Can I drop my child off for class?**
  - No, classes are 50 minutes and require a parent or guardian to be on-site at all times.
- **Can I join a class in the middle of a session?**
  - Yes! We offer open enrollment so that you can join anytime and have your class fees prorated. This means that you pay only for the remaining class and not the full session fee.
- **Can we pay as we go during the session?**
  - The session needs to be either paid in full at the time of registration to reserve your child's spot, or you may set up a payment plan for the session. Please note that we offer open enrollment, we do prorate class fees.
- **Can I make-up a missed class?**
  - We understand life can get busy and you might have to miss a class. Please contact your Director to schedule a make-up class. They must be made within the current session. We will do our very best to accommodate your requests. If you have multiple children, please schedule a make-up class for each child individually. We do not give refunds for missed classes.
- **Do you offer a sibling discount?**
  - Yes! We offer a sibling discount of \$15.00 for each additional child registered as long as the children are registered at the same time.
- **Can we come on any day?**
  - No, in order to maintain class ratios and consistency within the program, we schedule children for specific times and days. When registering, be sure to first

determine which day best suits your schedule. If your schedule changes during the session and you need to switch days, we will try to accommodate your needs to the best of our ability. However, changes cannot be guaranteed and are based on space availability.

- **What is the player-to-coach ratio?**
  - To allow for quality instruction, Skills Institute provides a low player-to-coach ratio – 8:1.
  
- **What is the difference between Skills Institute and Lil' Kickers?**
  - Lil' Kickers is a child development soccer program that teaches basic skills through fun, creative, and energetic games. Skills Institute also encourages age-appropriate child development and focuses on teaching more technical and tactical skills through various fast-paced, challenging and structured drills
  
- **Why does the Skills Institute class cost more?**
  - A higher level of specialized technical instruction is provided in Skills Institute classes, and the value of this instruction is priced accordingly.